

		2008年				2009年										
		9月 9/'08	10月 10/'08	11月 11/'08	12月 12/'08	1月 1/'09	2月 2/'09	3月 3/'09	4月 4/'09	5月 5/'09	6月 6/'09	7月 7/'09	8月 8/'09	9月 9/'09		
無担保 ローン Unsecured loans	営業貸付金残高 (百万円)	Direct cash loans to customers (¥million)		1,083,764	1,085,097	1,086,369	995,958	978,598	961,396	861,517	838,735	821,616	798,449	783,284	769,620	748,938
	無担保ローン口座数	Number of loan customer accounts		1,707,798	1,706,282	1,706,159	1,645,046	1,635,348	1,625,208	1,480,683	1,458,305	1,442,238	1,407,020	1,389,796	1,375,483	1,351,238
	一口座平均単価 (千円)	Average balance of unsecured loan per accounts (¥thousand)		635	636	637	605	598	592	582	575	570	567	564	560	554
	新規顧客数	Number of new customer accounts		10,854	10,881	9,730	8,050	4,838	4,791	5,285	4,626	6,327	7,294	7,305	7,481	8,440
	店舗数	Number of branch offices		1,458	1,439	1,434	1,434	1,411	1,306	1,051	1,053	1,053	1,053	1,052	1,052	1,034
		有人店舗	Manned loan branch offices		317	298	290	290	267	240	210	210	210	210	210	180
		無人店舗(注1)	Unmanned loan branch offices		1,140	1,140	1,143	1,143	1,143	1,065	840	842	842	841	841	853
		インターネット店舗	Internet branch office		1	1	1	1	1	1	1	1	1	1	1	1
	自動契約機台数(注1)	Number of unmanned loan contract machines		1,458	1,439	1,434	1,434	1,411	1,306	1,051	1,053	1,053	1,053	1,052	1,052	1,034
	CD・ATM台数	Number of cash dispensers and ATMs		54,348	NA	NA	54,896	NA	NA	54,904	NA	NA	55,194	NA	NA	55,646
自社分		Owned		1,572	1,552	1,546	1,546	1,522	1,418	1,161	1,163	1,163	1,162	1,162	1,136	
提携分		Tie-up		52,776	NA	NA	53,350	NA	NA	53,743	NA	NA	54,031	NA	54,510	
カード事業 Credit cards	割賦売掛金残高(注2) (百万円)	Installment Receivables (¥million)		576	563	569	567	553	548	465	452	443	435	424	422	417
成約率	Approval Ratio		34.8%	36.0%	33.1%	29.8%	18.9%	18.9%	19.6%	19.7%	27.4%	31.7%	32.3%	32.2%	31.4%	
他社借入件数	LE (Lenders Exchange)		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	0 件	0	39.8%	38.1%	38.0%	42.0%	47.7%	46.4%	48.3%	44.3%	32.7%	35.2%	31.6%	30.6%	33.8%	
	1 件	1	25.9%	25.6%	25.1%	24.2%	27.1%	28.1%	28.5%	27.3%	24.7%	23.9%	24.5%	24.3%	24.6%	
	2 件	2	19.2%	19.7%	20.0%	19.7%	23.1%	25.3%	22.9%	24.0%	21.0%	20.2%	22.3%	21.6%	22.1%	
	3 件	3	14.4%	15.8%	16.4%	13.6%	1.9%	0.2%	0.3%	4.1%	18.1%	15.9%	16.8%	17.6%	15.5%	
	4 件	4	0.7%	0.8%	0.5%	0.5%	0.2%	0.0%	0.0%	0.3%	3.5%	4.8%	4.8%	5.9%	4.0%	
平均利回り	Average loan yield		17.22%	17.02%	16.85%	16.72%	16.66%	16.59%	16.53%	16.72%	16.49%	16.30%	16.09%	15.82%	15.72%	
延滞管理指数 (31日～60日延滞) (注3)	Delinquent management index (31 to 60days)		0.81	0.92	0.83	0.81	0.78	0.93	0.69	1.22	1.07	1.08	1.20	1.15	1.20	

注1. スピード無人受付機は2009年2月まで含む

注2. ショッピング残高

注3. 各月末時点の延滞金額を応答月の月末残高で除した指数(介入債権を除く)

Automatic quick loan application machines were included until February 2009

Credit card shopping balance (単位:百万円、Unit:¥ million)

The ratio is calculated based on the formula: Total balance of the 31-60 days delinquent loans at the end of the month (excluding lawyer-involved cases) divided by the corresponding loan balance.