

			2009年									2010年				
			4月 4/'09	5月 5/'09	6月 6/'09	7月 7/'09	8月 8/'09	9月 9/'09	10月 10/'09	11月 11/'09	12月 12/'09	1月 1/'10	2月 2/'10	3月 3/'10	4月 4/'10	
無担保 ローン Unsecured loans	営業貸付金残高 (百万円)	Direct cash loans to customers (¥million)	838,735	821,616	798,449	783,284	769,620	748,938	731,308	711,442	648,589	632,967	617,797	589,477	570,745	
	無担保ローン口座数	Number of loan customer accounts	1,458,305	1,442,238	1,407,020	1,389,796	1,375,483	1,351,238	1,333,196	1,312,874	1,147,142	1,130,991	1,114,129	1,078,517	1,056,368	
	一口座平均単価 (千円)	Average balance of unsecured loan per accounts (¥thousand)	575	570	567	564	560	554	549	542	565	560	555	547	540	
	新規顧客数	Number of new customer accounts	4,626	6,327	7,294	7,305	7,481	8,440	7,683	2,354	1,457	1,438	1,449	1,741	1,184	
	店舗数	Number of branch offices		1,053	1,053	1,053	1,052	1,052	1,034	1,034	1,034	1,034	1,034	1,017	786	712
		有人店舗	Manned loan branch offices	210	210	210	210	210	180	180	180	180	180	163	140	140
		無人店舗	Unmanned loan branch offices	842	842	842	841	841	853	853	853	853	853	853	645	571
		インターネット店舗	Internet branch office	1	1	1	1	1	1	1	1	1	1	1	1	1
	自動契約機台数	Number of unmanned loan contract machines	1,053	1,053	1,053	1,052	1,052	1,034	1,034	1,034	1,034	1,034	1,034	1,017	786	712
	CD・ATM台数	Number of cash dispensers and ATMs		NA	NA	55,194	NA	NA	55,646	NA	NA	57,940	NA	NA	57,940	NA
自社分		Owned	1,163	1,163	1,163	1,162	1,162	1,136	1,135	1,135	1,135	1,135	1,112	873	799	
提携分		Tie-up	NA	NA	54,031	NA	NA	54,510	NA	NA	56,805	NA	NA	57,067	NA	
カード事業 Credit cards	割賦売掛金残高 ^(注1) (百万円)	Installment Receivables (¥million)	452	443	435	424	422	417	407	400	350	339	332	312	299	
成約率	Approval Ratio		19.7%	27.4%	31.7%	32.3%	32.2%	31.4%	30.7%	9.0%	8.0%	8.3%	8.8%	9.8%	8.9%	
他社借入件数	LE (Lenders Exchange)		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	0 件	0	44.3%	32.7%	35.2%	31.6%	30.6%	33.8%	32.9%	99.1%	99.9%	99.9%	99.9%	100.0%	99.9%	
	1 件	1	27.3%	24.7%	23.9%	24.5%	24.3%	24.6%	25.7%	0.4%	0.1%	0.1%	0.1%	0.0%	0.0%	
	2 件	2	24.0%	21.0%	20.2%	22.3%	21.6%	22.1%	22.3%	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	
	3 件	3	4.1%	18.1%	15.9%	16.8%	17.6%	15.5%	15.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.1%	
	4 件	4	0.3%	3.5%	4.8%	4.8%	5.9%	4.0%	3.9%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
平均利回り	Average loan yield		16.72%	16.49%	16.30%	16.09%	15.82%	15.72%	15.65%	15.52%	15.48%	15.50%	15.49%	15.44%	15.01%	
延滞管理指数 (31日～60日延滞) ^(注2)	Delinquent management index (31 to 60days)		1.22	1.07	1.08	1.20	1.15	1.20	1.17	1.01	1.05	0.95	0.79	1.22	1.07	

注1. ショッピング残高(単位:百万円)

注2. 各月末時点の延滞金額を応答月の月末残高で除した指数(介入債権を除く)

Credit card shopping balance (Unit: ¥ million)

The ratio is calculated based on the formula: Total balance of the 31-60 days delinquent loans at the end of the month (excluding lawyer-involved cases) divided by the corresponding loan balance.